Information Security Management System Information Security Statement



♦ Information Security Statement

In 2004 Doveria was formed to explore and revolutionize the world of technology and wellbeing for the aged. The business' focus is on optimising solutions through innovation and agile delivery.

Doveria Pty Ltd has always worked with it's mission:

To disrupt the "Status Quo" and become a Centre of Excellence in Healthcare Innovation.

Our work is guided and informed by our beliefs and commitment to:

- <u>Challenge</u> to question and test the boundaries achieving productive innovation and growth
- <u>Care</u> to nurture, support and guide along the journey
- <u>Trust</u> create confidence in the integrity, reliability and fairness of our organization that quantifies and defines our interdependence
- Authentic being true, honest and just through knowledge, reflection and acceptance

Doveria's key operational ICT activities include:

- Managed Services Security inclusive of Cloud Hosting, Infrastructure design and management, helpdesk support
- Software Development
- Telephony

The security of information in all its forms is of the utmost importance to Senior Management. We acknowledge that as an organisation, we can minimise information security risks through the preservation of confidentiality, integrity and availability of information. This gives confidence to interested parties that risks due to potential incidents are adequately managed. Our ultimate goal is to continually improve on Information Security Management System performance within the business.

In order to achieve this, the following information security objectives have been established:

- Strategic and operational information security risks are understood and treated to be acceptable to Doveria Pty Ltd.
- The confidentiality of client information, product development and marketing plans is protected
- The integrity of company records is preserved
- Public web services and internal networks meet specified availability standards

To achieve these objectives, we shall act to:

- Communicate this policy to all existing employees and to new employees upon commencement
- Comply with all legislative and other requirements which are relevant to Doveria Pty Ltd.

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- Make our commitment to information security and confidentiality visible to all interested parties
- Maintaining an Information Security Management System which meets the requirements of ISO 27001:2013.

This policy, together with the objectives and targets set, will be reviewed on an annual basis to ensure that it remains relevant and suitable for operations of Doveria Pty Ltd.

S. S. Ranarathan,

Suri Ramanathan Managing Director 1st Aug 2023
Date of last review

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